VIRTUAL PHONE BANK IN VAN BASIC TRAINING

05/22/2018 Sarasota Democratic Committee Emily Rizzo 941-493-5785 <u>Rizzoe1@gmail.com</u>

LOGIN

Welcome to Votebuilder also called VAN, a powerful database brought to you by the Democratic National Committee and the Florida Democratic Party. Data comes from many sources but mainly from the Florida Department of State Division of Elections, purchased vendor lists and user input.

In your browser, go to <u>www.fdpvan.com</u>. There are two ways to login, either with an ActionID or using your user name and password.

🛞 🤨 VoteBuilder - Login	× +		- 5 ×
$\leftarrow \rightarrow$ C \textcircled{a}	(i) A https://www.votebuilder.com/Login.aspx?OIDF=1	80% 💟 🏠	II\ [] [] (□] [] (□] (□] [] (□] (□] (□] (□] (□] (□] (□] (□] (□] (□
DNC VOTEBUILDER			
	Log in with your ActionID		
	Log in with ActionID		
	or		
	Account Name		
	1		
	Password		
	Forgot your password?		
	Log in		
	© 2018 NGP VAN		
-	1 🔘 🔼 📄 💷 📕 🌖 🔜 👘	Desktop 🦰 » 🔗	6:46 AM
			5/22/2018

Before you begin making calls you may have received specific instructions for the calls being made and a sample copy of the script so you can familiarize yourself with it. Please read the script over carefully and make it your own. Scripts usually contain one or more survey questions with sample responses depending on the answer you receive to yes, no, or maybe. If you succeed in making contact, it is very important that you record the answer to the survey questions. You may also be asked to collect emails and correct phone numbers.

CONNECTING TO VIRTUAL PHONE BANK

Almost all Virtual Phone Banks are run from My Voter rather than My Campaign so make sure the upper left of your screen after logging on has the word "My Voters" highlighted in dark blue. Then at the bottom of the right on your screen click on the blue telephone or the words "Virtual Phone Bank."



Choosing Your Virtual Phone Bank

You will then be asked to choose a Virtual Phone Bank. If there is more than one listed, consult the specific instructions you received on making calls. Click on the circle to the left of the phone bank you wish to use then click on Next.



Your next screen should look like this, read it, and click Next.

 ⊕ OteBuilder Florida - Virtual Ph. x + (←) → C^a	ilder.com/VirtualPhoneBankRun.aspx?VirtualPhoneBankListID=Eli	80% 🛡 🕁	
O DNC VOTEBUILDER Florida		40	201) 📢 Emily Rizzo Sarasota County DEC
My Voters My Campaign Main Menu / Vitual Phone Bank			Help Wiki
	PHONE SERVICES Virtual Phone Bank		
	P541 Volunteer Recruit - test VPB Wolcome to Virhal Phone Bank We'll show you names and phone numbers, along with a script to read. Please call each person and fill in their responses on the screen as you go along. Next		
	O 2018 NGP VAN		
		Sultan 🌰 🎾	,8 , 7-26 AM 💼

Now you are in the phone bank and can begin making calls! You will see the following screen. We have blurred the information for this caller but you see the information provided: the name, age, party, and gender to the upper left and the phone number to the upper right. You may also see other information such as precinct, email, or voting address.

💮 😧 VoteBuilder Florida - Virtual Ph	× +						-	٥	×
← → ⊂ ŵ	(i) A https://www.votebuilder.com/ContactDetailScript.asp	x?FromSortPage=	1&CurrentVin	80% (5 ↔	lii\		1 0	≡
	ida				4 201	*1	Emily Riz Sarasota C	220 County DEC	-
Main Menu / Virtual Phone Bar Virtual Phone Bark P541 Volunteer	* Recruit - test VPB				Skip Save	Help Wi 2 & Next Call	ki		
Phone Bank Progres	\$					(0/528)			
1 Couldn't Reach Denis	I Couldn't Reach Denise								l
		Phones							
Script		Туре	Phone	Source	Edited				
WE ARE CALLING PEOPL	E IN NORTH PORT TO GET THEM TO VOLUNTEER, REMIND THEM TO	Home	(*	Vendor	0 5/22/18(W. Boehm)	Delete			
LEAVE A MESSAGE, SEE E	MAIL AND TO SUPPORT OUR SCHOOL BOARD CANDIDATES, YOU MAY SELOW.	Home	c	Vendor	0 9/19/16(W. Beal)	Delete			
Hello, My name is I a	am a volunteer from the Sarasota County Democratic Party. We are	Home	ę	Vendor	0 10/13/12(P. Cerefice)	Restore	e		~
📲 🔘 國 🤘 🗐	🔘 🔼 🛤 🗷 🥑	R. Carlo	E.	1.5	Desktop 🦰 »	x ^R ^	6:44 5/22/	AM /2018	Ę,

The progress bar will show how the entire phone bank is moving along, changing from gray to blue as the calls are made. In this example, there are 528 calls to be made with none of them completed. The blue bar gives you positive feedback as you make your calls and with other people calling the same phone bank it can move along quickly! You will be given the option of skipping a particular person.

The first question you must answer is whether you talked to the person you are calling. The default is "yes" but if you didn't, you must click on the red rectangle. You are then asked to give a specific reason. Be sure after answering to click SAVE AND NEXT CALL at the upper right.

🛞 😧 VoteBuilder Florida - Virtual Phr 🗙	+						- 0	×
← → ♂ ☆	A https://www.votebuilder.com/ContactDetailScript.aspx	?FromSortPage=	=1&CurrentVirt	80% 💟	☆	١II/	• •	
DNC VOTEBUILDER Florid My Voters My Campaign	la				4 201	≺()	E mily Rizzo Sarasota County DE	EC T
Main Menu / Virtual Phone Bank VIRTUAL PHONE BANK P541 Volunteer R	lecruit - test VPB				Skip Save	Help Wil & Next Call	ä	
Phone Bank Progress						(0/528)		
Switch Household Members:		Additional Prefe Votin	Info red Email g Address					
 Not Home Refused Deceased 		Phones						
Call Back Busy		Home	Phone	Source Vendor 0	Edited 5/22/18(W. Boehm)	Delete		
Wrong Number Disconnected		Home	1-1-22	Vendor 0	9/19/16(W. Beal)	Delete		
Cancel	🛞 🔼 📑 🕅 🔼 赵	Home	626	vendor ¢	Desktop	Restore	6:56 AM	Ţ

If you do talk to the person, you should follow the script and complete the survey question. You may also be asked to edit or add information on emails, correct phone numbers, or add notes.

ly Voters My Campaign				A (201	1	i mily F Sarasota
Script	Туре	Phone	Source	Edited		
WE ARE CALLING PEOPLE IN NORTH PORT TO GET THEM TO VOLUNTEER, REMIND THEM TO	Home		Vendor	5/22/18(W. Boehm)	Delete	
REGISTER FOR VOTE BY MAIL, AND TO SUPPORT OUR SCHOOL BOARD CANDIDATES. YOU MAY LEAVE A MESSAGE, SEE BELOW.	Home		Vendor	0 9/19/16(W. Beal)	Delete	
Halle Museum in	Home		Vendor	0 10/13/12(P. Cerefice)	Restore	
calling Democrats in North Port in order to keep you informed of what's happening locally as well as forming volunteer teams to Get Out The Vote in the very important upcoming Primary	Home		-		Save Nev	N
and Mid Term elections.			View Phone History			
Are you interested in volunteering and helping us get Democrats elected?	Email					
We are also encouraging all voters to register to vote by mail, please call the supervisor of elections at 941-861-8600 or go on line to sarasotavotes.com.		,	√o known email add	Iresses		
Please help us elect school board candidates, Shirley Brown and Nick Guy on August 28th and unseat Vern Buchanan, and elect a democratic governor in November.	Other	•			Save New	
Can we count on you to volunteer?	<				>	
We are not agonizing, we are organizing. We need you.						
LEAVE MESSAGE						

You may see two or more names at the top of your screen; that happens when you are calling two people in the same household. You can often obtain an answer to your survey question by talking to just one of them, but you will need to fill in the information individually for both by toggling at the upper left where it says "Switch Household Members."

Bookmark	s 🛛 🗙 🔅 VoteBuilder Flo	rida - Virtu × +							-	٥	\times
🗲 🕲 fd	pvan.com/ContactDetailScript.aspx?Curren	tVirtualPhoneBank=1		Q, Search	☆	ê 🛡	∔ กิ	a 🔊	ABP 👻	ø	≡
		R Florida			Q,	O 56	Emily Ri Sarasota	ZZO County DEC			Â
	My Voters My Campaign										
	Main Menu > Virtual Phone Bank							Help Wi	ki		
	Switch Household Members:		Robard Roma - 10 W	(107)							1
	VANID: 35367262	65 NP F				(er)		- 140			
	Progress										
	0		71					14	1		
	Additional Info										
	Preci	nct 327									
	Preferred En	ail									~
Sea	arch the web and Windows	•	XI 🙋 🥫 📟					~ (c. 1	-	1:39 11/17,	PM /2015

Finally, remember to smile when you call (it really does help) and don't be afraid to chat with your callers, they may be thrilled to talk to another Democrat!