

VIRTUAL PHONE BANK IN VAN BASIC TRAINING

05/22/2018

Sarasota Democratic Committee

Emily Rizzo

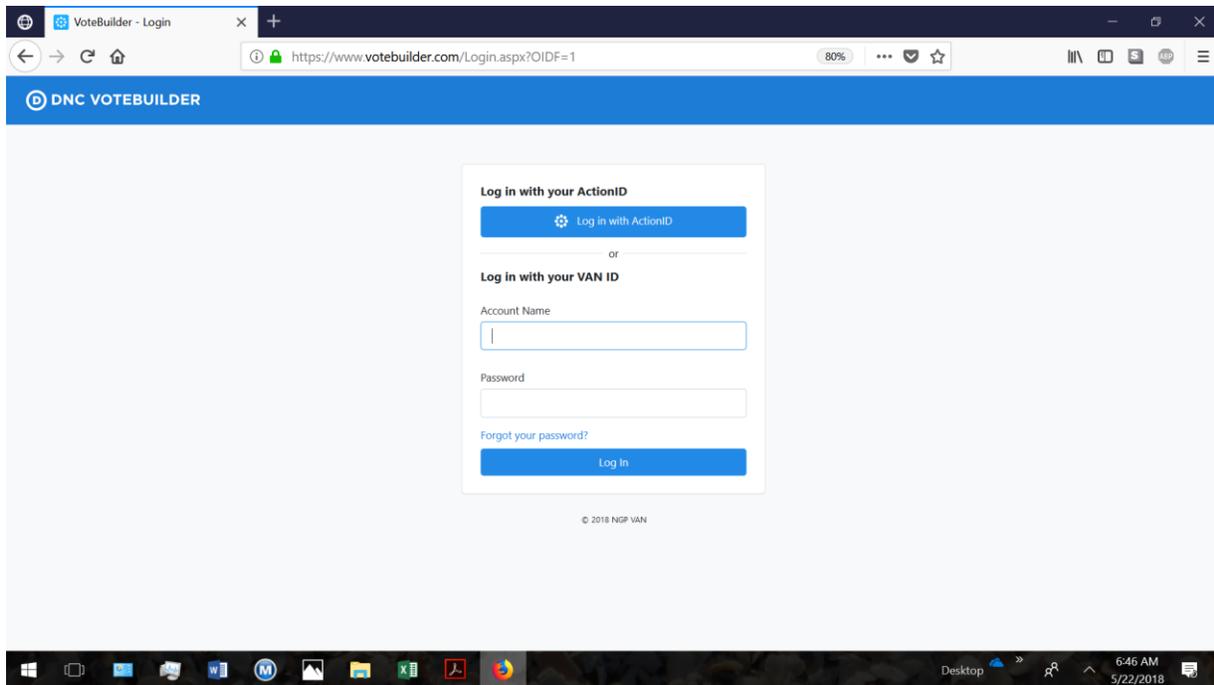
941-493-5785

Rizzoe1@gmail.com

LOGIN

Welcome to Votebuilder also called VAN, a powerful database brought to you by the Democratic National Committee and the Florida Democratic Party. Data comes from many sources but mainly from the Florida Department of State Division of Elections, purchased vendor lists and user input.

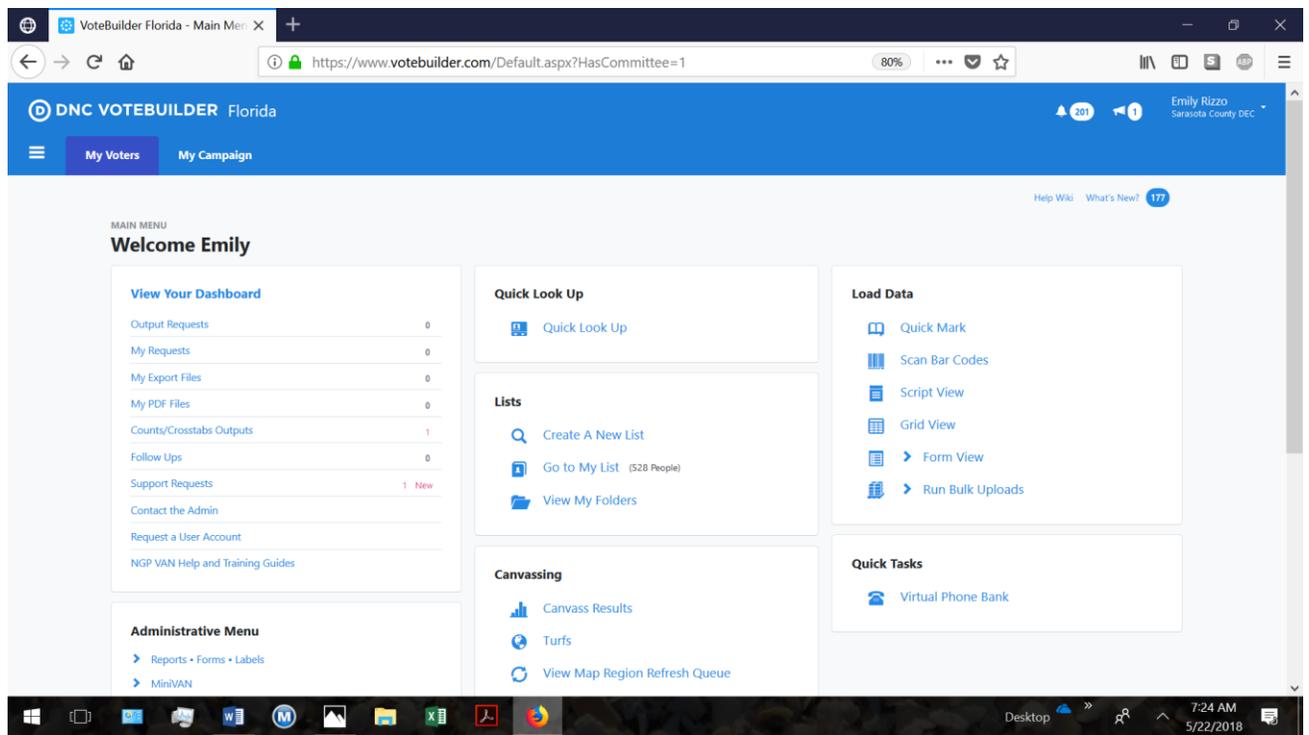
In your browser, go to www.fdpvan.com. There are two ways to login, either with an ActionID or using your user name and password.



Before you begin making calls you may have received specific instructions for the calls being made and a sample copy of the script so you can familiarize yourself with it. Please read the script over carefully and make it your own. Scripts usually contain one or more survey questions with sample responses depending on the answer you receive to yes, no, or maybe. If you succeed in making contact, it is very important that you record the answer to the survey questions. You may also be asked to collect emails and correct phone numbers.

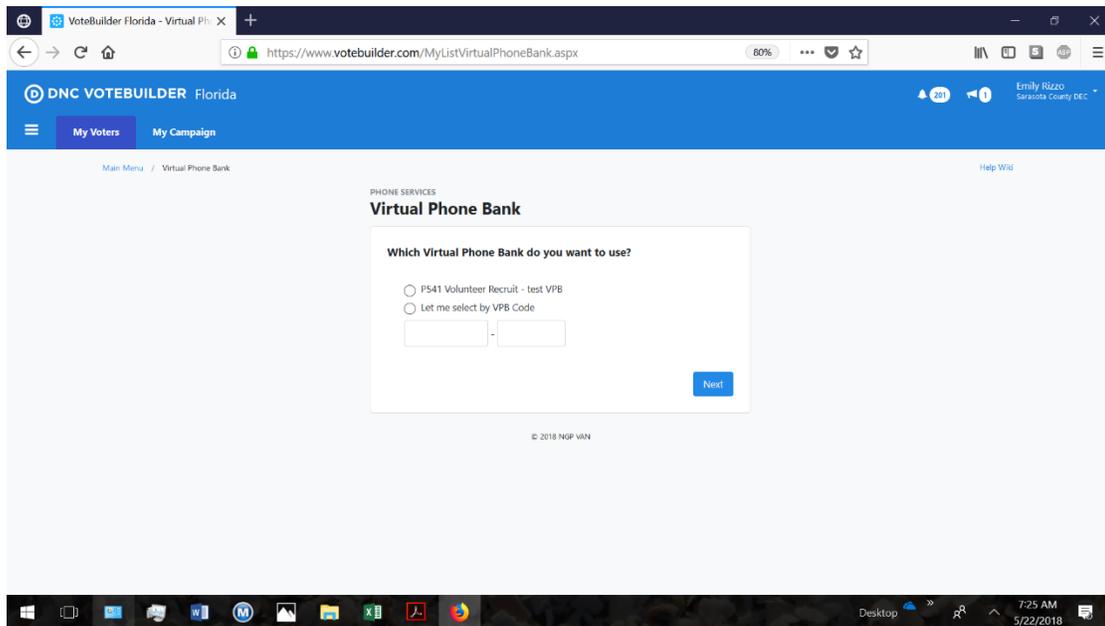
CONNECTING TO VIRTUAL PHONE BANK

Almost all Virtual Phone Banks are run from My Voter rather than My Campaign so make sure the upper left of your screen after logging on has the word “My Voters” highlighted in dark blue. Then at the bottom of the right on your screen click on the blue telephone or the words “Virtual Phone Bank.”

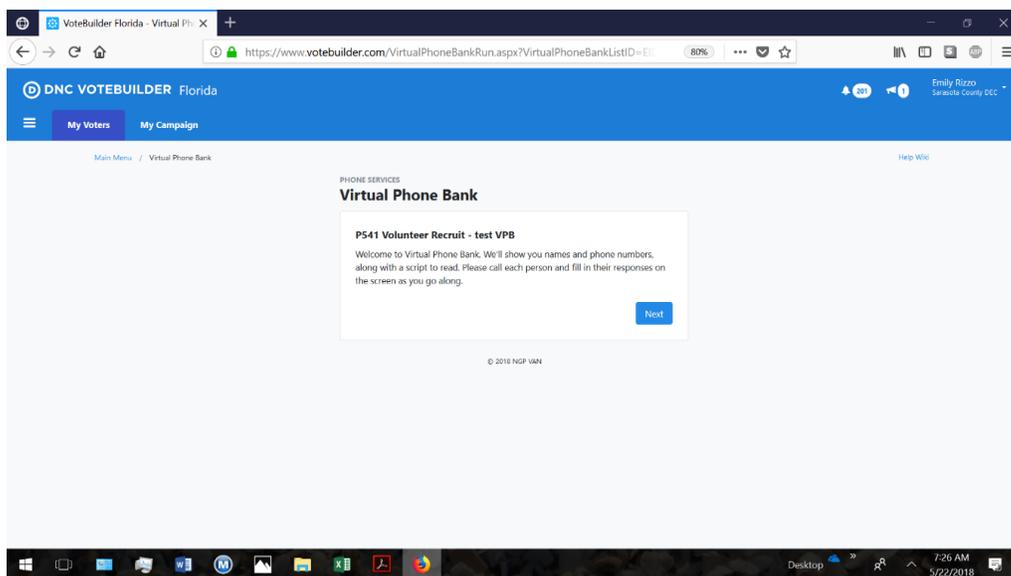


Choosing Your Virtual Phone Bank

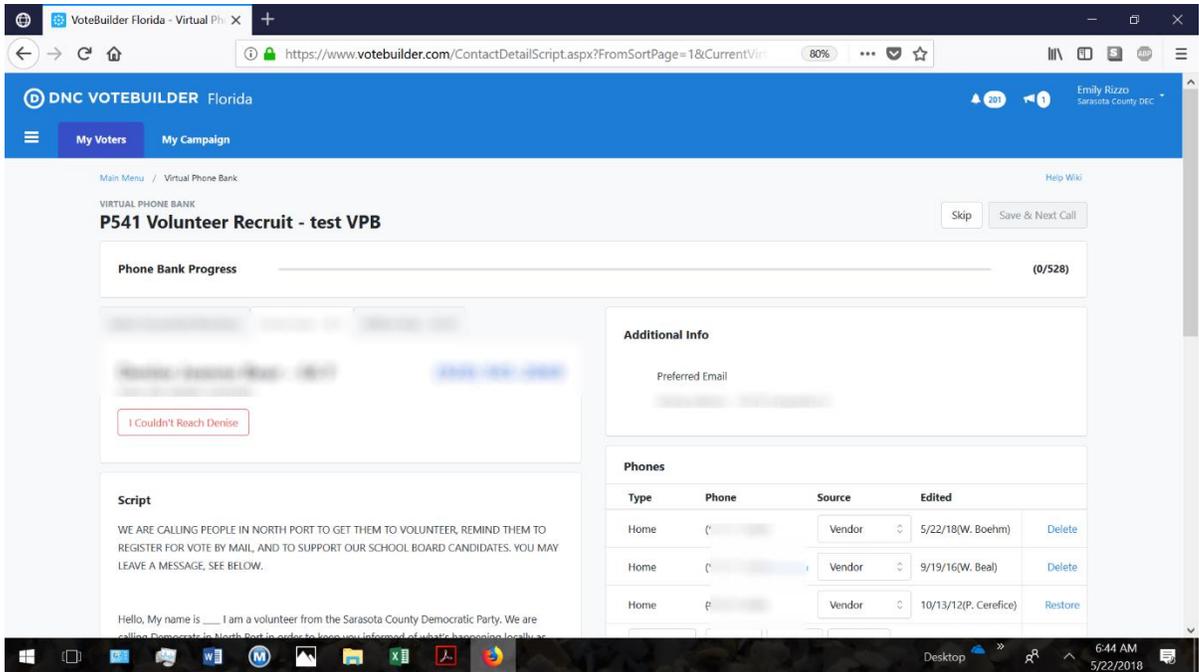
You will then be asked to choose a Virtual Phone Bank. If there is more than one listed, consult the specific instructions you received on making calls. Click on the circle to the left of the phone bank you wish to use then click on Next.



Your next screen should look like this, read it, and click Next.



Now you are in the phone bank and can begin making calls! You will see the following screen. We have blurred the information for this caller but you see the information provided: the name, age, party, and gender to the upper left and the phone number to the upper right. You may also see other information such as precinct, email, or voting address.



The progress bar will show how the entire phone bank is moving along, changing from gray to blue as the calls are made. In this example, there are 528 calls to be made with none of them completed. The blue bar gives you positive feedback as you make your calls and with other people calling the same phone bank it can move along quickly! You will be given the option of skipping a particular person.

The first question you must answer is whether you talked to the person you are calling. The default is "yes" but if you didn't, you must click on the red rectangle. You are then asked to give a specific reason. Be sure after answering to click SAVE AND NEXT CALL at the upper right.

Phone Bank Progress (0/528)

Additional Info

Preferred Email
Voting Address

Type	Phone	Source	Edited	
Home	[REDACTED]	Vendor	5/22/18(W. Boehm)	Delete
Home	[REDACTED]	Vendor	9/19/16(W. Beal)	Delete
Home	[REDACTED]	Vendor	10/13/12(P. Cerefice)	Restore

If you do talk to the person, you should follow the script and complete the survey question. You may also be asked to edit or add information on emails, correct phone numbers, or add notes.

Script

WE ARE CALLING PEOPLE IN NORTH PORT TO GET THEM TO VOLUNTEER, REMIND THEM TO REGISTER FOR VOTE BY MAIL, AND TO SUPPORT OUR SCHOOL BOARD CANDIDATES. YOU MAY LEAVE A MESSAGE. SEE BELOW.

Hello, My name is ____ I am a volunteer from the Sarasota County Democratic Party. We are calling Democrats in North Port in order to keep you informed of what's happening locally as well as forming volunteer teams to Get Out The Vote in the very important upcoming Primary and Mid Term elections.

Are you interested in volunteering and helping us get Democrats elected?

We are also encouraging all voters to register to vote by mail, please call the supervisor of elections at 941-861-8600 or go on line to sarasotavotes.com.

Please help us elect school board candidates, Shirley Brown and Nick Guy on August 28th and unseat Vern Buchanan, and elect a democratic governor in November.

Can we count on you to volunteer?

We are not agonizing, we are organizing. We need you.

LEAVE MESSAGE:
Hello, My name is ____ I am a volunteer from the Sarasota County Democratic Party. We are calling Democrats in North Port in order to keep you informed of what's happening locally as

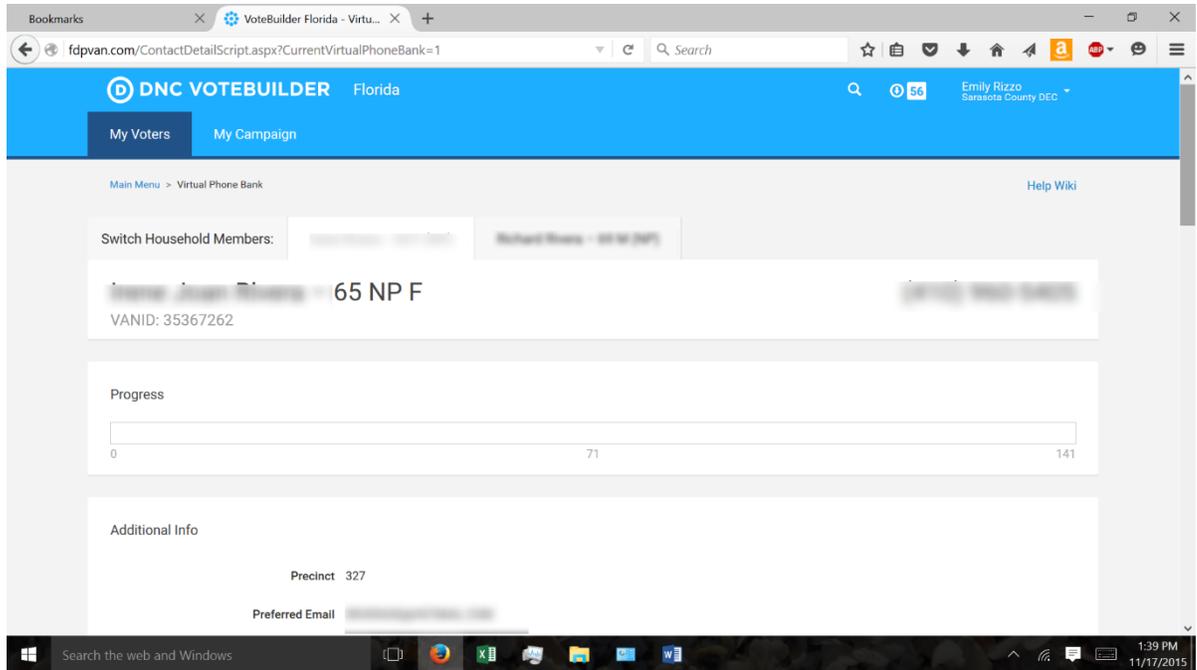
Type	Phone	Source	Edited	
Home	[REDACTED]	Vendor	5/22/18(W. Boehm)	Delete
Home	[REDACTED]	Vendor	9/19/16(W. Beal)	Delete
Home	[REDACTED]	Vendor	10/13/12(P. Cerefice)	Restore
Home	[REDACTED]			Save New

Email

No known email addresses

Other [REDACTED] Save New

You may see two or more names at the top of your screen; that happens when you are calling two people in the same household. You can often obtain an answer to your survey question by talking to just one of them, but you will need to fill in the information individually for both by toggling at the upper left where it says “Switch Household Members.”



Finally, remember to smile when you call (it really does help) and don't be afraid to chat with your callers, they may be thrilled to talk to another Democrat!